

VERSION 0.1

This page was most recently amended on 07-06-2018.

We are aware that you put your confidence in us. We therefore believe it is our responsibility to protect your privacy. On this page, we let you know what data we collect when you use our website, why we collect this data and how we improve your user experience with this data. We feel it is vital to provide transparency in how we operate.

This privacy policy applies to the services of ROXXI coöperatie u.a. You should be aware that ROXXI coöperatie u.a. is not responsible for the privacy policy of other sites and sources. By using this website you indicate that you accept this privacy policy.

ROXXI coöperatie u.a. respects the privacy of all users of its site and makes sure that the personal information you supply to us shall be treated with confidentiality.

OUR USE OF COLLECTED DATA**Use of our services**

When you sign up for one of our services, we ask you to supply personal data. This data is used to enable us to perform the service. The data is stored in our own secured servers of ROXXI coöperatie u.a. or of those of a third party. We shall not combine this data with other personal data that is at our disposal.

Personal data processed by us

ROXXI coöperatie u.a. processes your personal data because you are using our services and/or because you have supplied such data to us. Please find below an outline of the personal data processed by us:

- First name and last name
- Date of birth
- Address details
- Telephone number
- E-mail address

The purpose and basis on which we process personal data

ROXXI coöperatie u.a. processes your personal data for the following purposes:

- Completion of your payment
- To call/mail you if necessary in order to perform our services
- To inform you about changes to our services and products
- To offer you the possibility of creating an account
- To provide customised training and consultations

Communication

When you send an email or other messages to us, we may possibly keep such messages. We sometimes ask for your personal data relevant to the respective situation. This enables us to process

ROXXI coöperatie u.a.

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your questions and to answer your requests. The data is stored in our own secured servers of ROXXI coöperatie u.a. or those of a third party. We shall not combine this data with other personal data that is at our disposal.

Cookies

We collect data for research in order to gain a better understanding of our customers so as to align our services with them.

This website uses cookies (text files placed on your computer) to help the website to analyse how users are using the site. The information generated by the cookie about your use of the website can be transferred to our own secured servers of ROXXI coöperatie u.a. or those of a third party. We use this information to keep an update of how you use the website, to set up reports about the website activity and to offer other services with regard to website activities and the use of the internet.

Purposes

We do not collect or use any information for purposes other than those described in this privacy policy unless we have your prior consent.

Third parties

The information is not shared with any third parties. The information may in some cases be shared within our organisation. Our staff have a duty to observe confidentiality with regard to your data.

Changes

This privacy statement is intended for the use and the possibilities of this site. Any adjustments and/or changes to this site may result in changes to this privacy statement. It is therefore useful to regularly consult this privacy statement.

Turning off cookies

Most browsers are as a standard set to accept cookies, however, you may reset your browser to refuse cookies or to indicate when a cookie is sent. It is, however, possible that some features and services on our and other websites do not properly operate due to the fact that cookies are switched off in your browser.

Inspection and adjustment pursuant to the privacy act (GDPR)

You are entitled to ask for an inspection of and adjustments to or removal of your data. Please see our contact page to do so. In order to avoid abuse, we may ask you to adequately identify yourself. When your request is about an inspection of your personal data linked to a cookie, you must send the relevant cookie as well.

Cookies can only be removed by yourself as they are stored on your computer. Please consult your browser's manual.

Google Analytics

A cookie of the American company Google is placed through our website as part of the Analytics services. We are using this service to keep an update of and to obtain reports on how visitors are using our website. Google may provide such information to third parties if Google has a statutory obligation to do so, or to the extent third parties are processing such information on Google's behalf. We have no influence on this. We have not permitted Google to use the obtained analytics information for any other Google services.

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The information collected by Google is as much as possible anonymised. Your IP address is explicitly not provided. The information is transferred to Google on their servers in the United States. Google states that it observes the Privacy Shield principles and is affiliated with the Privacy Shield program of the American Ministry of Trade. This means that a proper protection level for the processing of any personal data is in place.

Social-Media buttons

Our website has buttons to promote the web pages (“like”) or share (“tweet”) on social networks such as Facebook and Twitter. These buttons work through pieces of code derived from Facebook and Twitter. Cookies are placed through these codes. We have no influence on this. Please read the privacy statement of Facebook and Twitter (which may change on a regular basis) to read what they do with your (personal) data that is processed through such cookies.

“The information collected is as much as possible anonymised. The information is transferred to and stored by Twitter, Facebook, Google+ and LinkedIn on servers in the United States. LinkedIn, Twitter, Facebook and Google+ state that they observe the Privacy Shield principles and are affiliated with the Privacy Shield program of the American Ministry of Trade. This means that a proper protection level for the processing of any personal data is in place.”

Right to an inspection, adjustment and removal of personal data

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For further information about switching on and off and removing cookies, please go to your browser’s instructions and/or help function.

Questions and feedback

We regularly verify that we properly observe this privacy policy (GDPR). If you have any questions about this privacy policy, please contact us:

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